

OLDER PEOPLE'S SERVICES

1. BACKGROUND SUMMARY

- 1.1 Government policy for Older People's services directs Social Work to provide person centred services at home where possible, safe and sustainable as an alternative to traditional forms of NHS Continuing Care and Residential and Nursing Care home beds funded by Local Authorities.
- 1.2 This policy and future re-design of services will progress in the context of a "population boom" where the number of older people aged 75 and over will increase by 84% in the period 2008-2033.
- 1.3. The agenda is being developed via a combination of two governance frameworks.
- The Council has established a Project Board that is presently reviewing the provision of services directly via the Council and the best models of service delivery for the future.
 - The Scottish Government has established a two year pilot proposal named the Integrated Resource Framework for Older People which provides the opportunity for Council's and the NHS to re-design services and pool budgets in order to provide the most person centred and financially efficient care pathway based on care at home and a move away from hospital and residential care where possible. NHS Highland, Highland Council and Argyll & Bute Council were chosen as one of the pilot areas and a Project Board and Implementation Group has been established to progress the issue.

2. RECOMMENDATIONS

- 2.1 To note the content of the report and to consider this information as part of the work plan of the PPG.

3. DETAIL

Review of Council Services: Progress to Date

- 3.1 The Project Board overseeing re-design of Older Person's Services met during November 2009 and agreed:

1. To develop a business case in respect of the option to externalise each of the three discrete parts of the service (home care, day services and care homes).
2. Consider for inclusion as a proposal in the final business case (a) The option to withdraw from direct provision; where the option to withdraw from direct provision is considered to be the most affordable, with lower financial risk than that identified in the outline business case and (b) the option to continue as we are, where then options to withdraw from direct provision and externalise are not considered possible.

This work will be progressed within the first six months of 2010.

3.2 Integrated Resource Framework for Older People

This is at an early stage with the following actions to be completed as per the timescale noted:

1. Specification to Scottish Government by 30th November 2009.
2. Developmental Plan to Scottish Government by 31st December 2009.
3. Implementation/Action Plan for 2010 to Scottish Government by 28th February 2010.

4. SERVICE PROFILE

- 4.1 Attached is a service profile drafted for the Integrated Resource Framework. This is a working document and will be combined with Argyll & Bute CHP information to provide an integrated resource framework. The information will provide a management tool for confirming existing expenditure and service delivery issues across both the Council and the CHP.

5. ELIGIBILITY CRITERIA

- 5.1 The Council implemented a Priority and Eligibility criteria for Adult Care services during April 2008. This provided a 4 point priority framework for the management of services. Given the resources available only Priority 1 & 2 clients receive services from the Council. The Council's framework is consistent with the new National Eligibility Framework to be introduced from 1st April 2010.

6. PERFORMANCE FRAMEWORK

- 6.1 The Team scorecard agreed for Older People's services and the Pyramid system is as follows and I would recommend that the PPG use this scorecard as part of the overview of Older People's services:

- Number of unallocated cases

- Number of assessments outstanding over 28 days
- Number of delayed discharges waiting over 6 weeks in NHS bed
- % of Older People receiving care in the community
- Number of people awaiting Free Personal Care in their homes

5. CONCLUSION

5.1 The report highlights a number of strands that combine to make a significant review and re-design of services for older people across the Council and the NHS. The work is ongoing and is likely to lead to significant changes in the model of service delivery which will be aligned with the performance framework noted in relation to the balance of care, delayed discharge and the provision of free personal care.

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